

# Human-Centered, Tech-Empowered



## 2026 LEADERSHIP SUMMIT

March 5-6 in Madison, WI

### Agenda: Thursday, March 5

- 8:30 AM **BREAKFAST & NETWORKING**
- 9:30 AM **WAFCA Welcome**
- 9:35 AM **Gold Sponsor Presentation:** Practice Solutions, LLC
- 9:45 AM **Reimagining Human Services with AI: Lessons Learned and Looking Ahead,**  
Keynote Presentation with Dr. Marina Badillo-Diaz  
*~ Explore how artificial intelligence (AI) is reshaping human services, balancing its practical benefits with ethical responsibilities to ensure equitable use that strengthens—rather than replaces—human-centered practice.*
- 10:15 AM **Human-Centered, Tech-Empowered: WAFCA Member Panel & Discussion**  
*~ Learn from a panel of leaders from the statewide WAFCA network. Each will speak candidly about the opportunities and challenges emerging technologies bring to human services.*
- 11:30 AM **Secretary Dan Hereth, Department of Safety and Professional Services**
- 12:00 PM **LUNCH**
- 12:55 PM **Introducing “We Are WAFCA: Member Voices”**
- 1:00 PM **Medicaid Director Amanda Dreyer, Department of Health Services**
- 1:30 PM **Secretary-designee Jeff Pertl, Department of Children & Families**
- 2:10 PM **BREAK**
- 2:25 PM **Technology for Workforce, Client Supports & more: Breakout Discussions**
- 3:00 PM **Experiential Activity: Search Engines**
- 3:15 PM **Exploring AI Opinions & Organizational Guidelines**
- 4:00 PM **Adjourn**
- 5:30 PM **RECEPTION & DINNER at The Coopers Tavern** (20 W Mifflin St)  
*~ Take a stroll around the Capitol Square, and join us for an informal evening with colleagues at a favorite Madison getaway!*

### Agenda: Friday, March 6

- 8:30 AM **BREAKFAST & NETWORKING** (WAFCA Board Meeting: 8-9am)
- 9:30 AM **Capitol Update with Katie White, HWZ**
- 10:00 AM **Exploring Emerging Priorities in Program-Focused Breakout Discussions**  
*~ Connect with colleagues from around the state to explore policy priorities, technology, and more in focused, facilitated conversations.*
- 10:45 AM **BREAK**
- 11:00 AM **Reconvene, Reflect, and Reconnect**
- 11:15 AM **Strengthening Access & Improving Outcomes via the Rural Health Transformation Program** with the Department of Health Services
- 12:00 PM **LUNCH and Adjourn**